

CASE STUDY

Security Systems Upgrade Program for Pacific Gas & Electric

Analog to digital technology; subcontractor to Johnson Controls, Inc

2

Year
Roll-out Program

75+

Installations at
Customer Service
Offices

30+

Counties Geographic
Coverage

CHALLENGES

- Pacific Gas & Electric (PG&E) initiated a program to upgrade its analog security system to digital systems including CCTV, card readers, and video management systems.
- PG&E wanted to secure its facilities including service centers, office buildings, and especially Customer Service Offices (CSO), where cashiers handle large amounts of cash payments from its customers cross 75 locations.
- Kambrian supported the project as a subcontractor to Johnson Controls, Inc (JCI) by providing qualified technicians and installation of equipment from Central to Northern California.

SOLUTIONS

- Kambrian went through rigorous training programs required by both PG&E and JCI to meet installation and safety requirements.
- Kambrian executed the pilot program and outperformed other subcontractors by being flexible, resourceful, and responsive in resolving unforeseen issues related to scheduling, material, and scope.
- Kambrian helped JCI to meet MBE and WBE goals.
- Kambrian is insured, licensed and bonded. It has internal teams for project management and accounting to support field technicians and the programs.

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